



Perth Radiological Clinic Outpatient Billing Policy Guide

Perth Radiological Clinic is a private radiological practice that provides a high quality diagnostic imaging service using only the most up-to-date technology and highly trained medical professionals. We offer a variety of general and specialist procedures and are the preferred radiological provider for a number of public and private hospitals in Perth.

Why do I receive an account for Services at Perth Radiological Clinic?

The private fees are set to reflect the costs, resources, time and effort required to perform the examination and provide a detailed report.

How do I pay my account?

Payment is preferred on the day and we accept cash, EFTPOS, credit card, cheque, money order and BPay payments for your convenience.

Will my Private Health Fund help to cover my accounts?

There are currently no private health funds that provide payments for outpatient radiological services. Please contact your health fund for more information.

Will I receive a private account if I hold a Concession or Health Care Card?

You will be bulk-billed for some procedures; however, for others, a co-payment may be required due to the specialist nature and costs involved in providing these examinations. *For example, we do not provide a bulk-billing service for ultrasound examinations on a Saturday.*

A valid Pension or Health Care Card must be presented for any discount to apply. Please note that we currently do not accept the Commonwealth Seniors Health Card as a form of concession.

Will I receive a private account if I hold a Veterans' (DVA) Card?

Gold Card holders - Your account will be sent directly to veterans affairs

White/orange card holders - Please contact the Department of Veterans' Affairs directly to discuss your eligibility. requirements prior to any treatment. Alternatively, please contact our Accounts Department who will assist you with any queries you may have.

A valid Veterans' (DVA) Card must be presented for any discount to apply

Do you charge an After Hours Surcharge?

No, our fees remain the same.

Who is responsible for the account if I am a worker's compensation or motor vehicle accident patient?

The account remains the responsibility of the patient. Perth Radiological Clinic will send the account directly to the relevant employer or insurance company. If payment is not received within 60 days of your visit, the account will be forwarded to you for payment. All relevant information must be provided at the time of your appointment.

If you have any further queries related to your account, please contact our Accounts Department directly on (08) 9344 5322.